

1. Privacy Policy

Last Updated: 15/01/2026

Your security is important to us. For this reason, the personal data you share with **Crystal Muse** is protected with great sensitivity.

As **Crystal Muse**, acting in the capacity of data controller, we aim to explain to you through this privacy and personal data protection policy which of your personal data will be processed and for what purposes, with whom and why the processed data may be shared, our data processing methods and legal reasons, and the rights you possess regarding your processed data.

Your Collected Personal Data, Collection Method, and Legal Basis

Your IP address and user agent information may be recorded, stored, and updated solely for analysis purposes, obtained through cookies and similar technologies, by automated or non-automated methods, and sometimes from third parties such as analytics providers, ad networks, search information providers, and technology providers. This data will be processed based on the legitimate interest processing condition within the framework and duration of the service and contractual relationship between us.

Purpose of Processing Your Personal Data

The personal data you share with us will be processed and updated in a relevant and proportionate manner during the contract and service period, solely for the purpose of analysis, to:

- Ensure you get the maximum efficiency from what we offer,
- Improve our services according to your needs,
- Connect you with broader service providers within legal frameworks,
- Fulfill obligations arising from the law (e.g., sharing personal data with judicial and administrative authorities).

To Whom and For What Purposes Your Personal Data May Be Transferred

Your personal data shared with **Crystal Muse** may be transferred to domestic and foreign third parties, institutions, and organizations from whom we receive or provide services to carry out our activities, with whom we have a contractual relationship, or with whom we cooperate; and to judicial and administrative authorities upon request, provided that necessary technical and administrative measures are taken.

Your Rights as the Person Whose Personal Data is Processed

Pursuant to Article 11 of the LPPD (Law on the Protection of Personal Data) No. 6698, you have the following rights by applying to us as the data controller:

- To learn whether personal data is processed,
- If processed, to request information regarding this,
- To learn the purpose of processing the data and whether it is used in accordance with its purpose,
- To know the third parties to whom personal data is transferred domestically or abroad,
- To request correction of incomplete or incorrectly processed data,
- To request the deletion or destruction of personal data,
- To request that these operations be notified to third parties to whom the data has been transferred,
- To object to the occurrence of a result against the person solely by analyzing the processed data through automated systems,
- To demand compensation for damages in case of damage due to the unlawful processing of data.

You can contact us via **ice@crystalmuseice.com** to exercise these rights.

Contact

Only your necessary personal data will be processed within the framework of this privacy policy to provide you with better service. Whether to provide this data is entirely up to your free will. By continuing to use our website, you will be deemed to have accepted this policy. Please do not hesitate to contact us via **ice@crystalmuseice.com** for more detailed information.