

Website Clarification Text

1. Data Controller

The purpose of this Website Clarification Text ("Clarification Text") is to inform you, our valued site visitors, regarding the method of collecting your personal data, processing purposes, legal reasons, to whom and for what purposes your processed personal data may be transferred, and your rights, within the framework of our obligation to inform as stipulated in Article 10 of the Law on the Protection of Personal Data No. 6698 ("Law"), as **Crystal Muse**.

2. Method of Collection of Personal Data and Legal Reasons

In the event that you visit our website, your data such as identity (name, surname), contact (e-mail, phone), and your message regarding the subject, along with site security data (IP number, traffic information, log records, etc.) collected through the Contact Form in the "Contact" tab, are processed based on the explicit consent of the data subject, the performance of the contract, the fulfillment of legal obligations, and legitimate interests as specified in Article 5 of the Law.

3. Purposes of Processing Personal Data

Your personal data is processed for the purposes of:

- Tracking your requests and complaints,
- Ensuring the continuity of communication,
- Increasing customer satisfaction,
- Carrying out our activities within the legal framework,
- Providing information to authorized public institutions and organizations,
- Prevention of fraud and unauthorized use,
- Making operational evaluations.

Your data is stored for the period stipulated by the legislation.

4. Transfer of Personal Data to Third Parties

Your personal data obtained through our website may be shared with our business partners, consultants, service providers, and, when necessary, public institutions within the scope of Article 8 of the Law, strictly limited to the purposes stated above. Apart from this, it is not shared with third parties.

5. Your Rights

Pursuant to Article 11 of the Law, by applying to **Crystal Muse**, you have the right to:

- Learn whether your personal data is processed,

- Request information if it has been processed,
- Learn the purpose of processing and whether it is used in accordance with the purpose,
- Know the third parties to whom it is transferred domestically or abroad,
- Request correction if it is incomplete or incorrectly processed,
- Request its deletion or destruction,
- Request that these transactions be notified to the third parties to whom it is transferred,
- Object to a result against you arising from the analysis via automated systems,
- Demand compensation in case you suffer damage due to unlawful processing.

Contact

You can submit your requests regarding the above-mentioned rights to us in writing in accordance with the Communiqué on the Procedures and Principles of Application to the Data Controller.

E-mail Address: ice@crystalmuseice.com